



DATE: February 6, 2026

TO: Patrick Smith, Operations & Administration Manager, Water Resources

FROM: Shelia Reaves-Willett, OBO Specialist

SUBJECT: OBO Memo for the Supplemental Dispatch Service with Response Management Software

The Office of Business Opportunity reviewed the documentation submitted by the Water Resources Operations Division for the Supplemental Dispatch Service with Response Management Software Services to determine compliance with the M/WBE Program Plan. The OBO Office had advanced input in the specification process, and respondents were eligible to receive a total of ten (10) points for M/WBE participation. There were no contract goals established for the services, and M/WBE firms were notified of the opportunity to submit a bid.

Daupler, Inc. was the selected vendor and will be awarded a total contract of \$600,000.00 (\$200,000.00 annually). The firm will self-perform the services to improve the dispatch office's overall efficiency and customer satisfaction and will repurpose its employees. The contract award is for a three-year term, beginning approximately on March 1, 2026, through February 28, 2029.

Please be reminded that during the performance of the contract, if there are any changes, the Department and Vendor must contact the OBO for approval before making any such changes or substitutions.

SRW

Cc: Michael Humphrey, OBO Compliance Officer  
Michael McKoy, OBO Liaison