



# City of Greensboro

Melvin Municipal  
Office Building  
300 W. Washington Street  
Greensboro, NC 27401

## Agenda Report

File Number: 2025-250

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### Agenda Item# I.2.

**Agenda Date:** 4/1/2025 **Department:** Transit

**Meeting Type:** Council Meeting **Category:** General Business Agenda

**Title:** 2025-250 Resolution to Approve Extending Contract 2019-5274 with Delerrok Inc. for Mobile Faring Ticket Services

**Council Priority:** Place an 'x' in the box.

- |  |   |
|--|---|
| <input type="checkbox"/> Safest City                     | <input type="checkbox"/> Most Skilled Workforce                     |
| <input type="checkbox"/> Easiest Place to Do Business    | <input checked="" type="checkbox"/> Most Connected City             |
| <input type="checkbox"/> Youth Sports Capital            | <input type="checkbox"/> Hub of Recreation and Entertainment        |
| <input type="checkbox"/> Abundance of Attainable Housing | <input type="checkbox"/> Other/Admin Briefly Explain 3 word maximum |

**Council District:** Citywide

**Public Hearing:** No

**Advertising Date/By:** NA

**Contact 1 and Phone:** Reginald Mason, Ext. 2093

**Contact 2 and Phone:** Sherria High, Ext. 7843

### PURPOSE:

The Transit Department is requesting City Council to approve extending contract 2019-5274 with Delerrok Inc. to provide Transit Mobile Ticketing services for an additional two (2) years and estimate funding of \$285,000 (\$142,500 annually).

### BACKGROUND:

On August 20, 2019, Council approved the City to enter into a contract with Delerrok Inc. for mobile ticketing services, allowing electronic validation of fares purchased via mobile devices.

Contract 2019-5274 was approved for five years with two (1) year optional renewals.

This change order will extend the contract term for two additional years and provide funding for continued services.

### BUDGET IMPACT:

Funding for \$285,000 (\$142,500 annually) is budgeted in the Transit Department Fund account.

**ACCOUNT NUMBER:**

564-47-4731001.5429

**RECOMMENDATION / ACTION REQUESTED:**

It is recommended by the Transit Department that City Council approve this change order in the estimated amount of \$285,000 (\$142,500 annually) and extension of Contract 2019-5274 with Delerrok, Inc. for an additional two years.