



City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda Report

File Number: 2025-250

Agenda Item# I.2.

Agenda Date: 4/1/2025 **Department:** Transit

Meeting Type: Council Meeting **Category:** General Business Agenda

Title: 2025-250 Resolution to Approve Extending Contract 2019-5274 with Delerrok Inc. for Mobile Faring Ticket Services

Council Priority: Place an 'x' in the box.

- | | |
|--|---|
| <input type="checkbox"/> Safest City | <input type="checkbox"/> Most Skilled Workforce |
| <input type="checkbox"/> Easiest Place to Do Business | <input checked="" type="checkbox"/> Most Connected City |
| <input type="checkbox"/> Youth Sports Capital | <input type="checkbox"/> Hub of Recreation and Entertainment |
| <input type="checkbox"/> Abundance of Attainable Housing | <input type="checkbox"/> Other/Admin Briefly Explain 3 word maximum |

Council District: Citywide

Public Hearing: No

Advertising Date/By: NA

Contact 1 and Phone: Reginald Mason, Ext. 2093

Contact 2 and Phone: Sherria High, Ext. 7843

PURPOSE:

The Transit Department is requesting City Council to approve extending contract 2019-5274 with Delerrok Inc. to provide Transit Mobile Ticketing services for an additional two (2) years and estimate funding of \$285,000 (\$142,500 annually).

BACKGROUND:

On August 20, 2019, Council approved the City to enter into a contract with Delerrok Inc. for mobile ticketing services, allowing electronic validation of fares purchased via mobile devices.

Contract 2019-5274 was approved for five years with two (1) year optional renewals.

This change order will extend the contract term for two additional years and provide funding for continued services.

BUDGET IMPACT:

Funding for \$285,000 (\$142,500 annually) is budgeted in the Transit Department Fund account.

ACCOUNT NUMBER:

564-47-4731001.5429

RECOMMENDATION / ACTION REQUESTED:

It is recommended by the Transit Department that City Council approve this change order in the estimated amount of \$285,000 (\$142,500 annually) and extension of Contract 2019-5274 with Delerrok, Inc. for an additional two years.