



City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda Report

File Number: 2024-770

Agenda Item# I.9.

Agenda Date: 11/4/2024. **Department:** Information Technology
Meeting Type: Council Meeting **Category:** General Business Agenda

Title: 2024-770 Resolution to Approve Infor to Implement a Consolidated Workforce Management System for Time and Attendance Tracking for \$1,003,400

Council Priority: Place an 'x' in the box.

- | | |
|--|---|
| <input type="checkbox"/> Safest City | <input type="checkbox"/> Most Skilled Workforce |
| <input type="checkbox"/> Easiest Place to Do Business | <input type="checkbox"/> Most Connected City |
| <input type="checkbox"/> Youth Sports Capital | <input type="checkbox"/> Hub of Recreation and Entertainment |
| <input type="checkbox"/> Abundance of Attainable Housing | <input checked="" type="checkbox"/> Other/Admin <u>WFM system</u> |

Council District: All

Public Hearing: No

Advertising Date/By: N/A

Contact 1 and Phone: Rodney Roberts, Ext. 6158

Contact 2 and Phone: Ja'Tia Thompson, Ext. 2129

PURPOSE:

Consolidate City's workforce management into the Infor system, to streamline processes and eliminate the need for separate systems to handle time and attendance. Having all workforce-related data in one platform will create significant efficiencies for data management, reporting, and system maintenance.

BACKGROUND:

Currently, Public Safety employees utilize Telestaff for their time and attendance tracking. This change order provides an opportunity to bring Public Safety personnel into the Infor system alongside general employees, further increasing operational efficiencies and ensuring a unified, consistent approach to workforce management across all departments.

BUDGET IMPACT:

Integrating our workforce management into a single platform will not only streamline operations but also reduce licensing and support costs, optimizing the City's workforce management process while providing long-term financial benefits

ACCOUNT NUMBER:

686-10-1086001.5415

Vision Statement: "A Community with Endless Economic Opportunities and Exceptional Quality of Life."

RECOMMENDATION / ACTION REQUESTED:

It is recommended that City Council approve the City Manager to execute an agreement with Infor Software Ltd. for the implementation of a consolidated workforce management module for time and attendance tracking, ensuring a consistent and dependable approach to workforce management across all City departments.