City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda
Report

File Number: 2024-771

Agenda Item# I.8.

Agenda Date: 11/4/2024. **Department:** Information Technology
Meeting Type: Council Meeting **Category**: General Business Agenda

Title: 2024-771 Resolution to Approve Change Order #1 Consulting Services Contract with RPI Consultants for Implementation of a New Workforce Management System in the Amount of $1,027,470

Council Priority: Place an 'x' in the box.
☐Safest City   ☐Most Skilled Workforce
☐Easiest Place to Do Business   ☐Most Connected City
☐Youth Sports Capital   ☐Hub of Recreation and Entertainment
☐Abundance of Attainable Housing   ☒Other/Admin Business Process

Council District: All

Public Hearing: No
Advertising Date/By: N/A

Contact 1 and Phone: Rodney Roberts, Ext. 6158
Contact 2 and Phone: Ja'Tia Thompson, Ext. 2129

PURPOSE:

A change order to our existing consulting services contract with RPI Consultants is being requested to support the implementation of the new Workforce Management module as part of our migration to the Infor system.

BACKGROUND:

RPI Consultants has been a trusted partner through our managed services contract, providing expert guidance and support. Their team has developed a unique and deep understanding of our workforce management system, including specific knowledge of our setup, configuration, policies, practices, and procedures. Leveraging this expertise is critical to ensuring the successful implementation of the new workforce management module.

BUDGET IMPACT:
Funds for these consulting services have been allocated in the Information Technology budget, with a total amount not to exceed $1,027,470

Vision Statement: "A Community with Endless Economic Opportunities and Exceptional Quality of Life."

ACCOUNT NUMBER:
686-10-1086001.5413

RECOMMENDATION / ACTION REQUESTED:
It is recommended that City Council approve to extend the consulting services contract with RPI Consultants to oversee the implementation of the new workforce management system, ensuring a smooth transition.