

RESOLUTION AUTHORIZING THE AWARD OF CONTRACT 12212 TO  
CSG SYSTEMS, INC, ESTIMATED IN THE AMOUNT OF \$2,875,000 FOR WATER BILLS  
AND NOTICES SERVICES FOR THE CITY OF GREENSBORO WATER RESOURCES  
DEPARTMENT

WHEREAS, on June 24, 2024, Procurement Services Division conducted an open solicitation through the Greensboro E-Procurement System for water bill and notices services;

WHEREAS, the City wishes to establish a three-year contract with CSG Systems, Inc. with two optional one-year extensions;

WHEREAS, the contract has an initial estimated three-year value of \$1,725,000, with two one-year renewal options, for a potential five-year contract total of \$2,875,000;

WHEREAS, the total estimated contract value of \$2,875,000 requires Council's approval;

WHEREAS, the City of Greensboro can better meet the needs of the community, in connecting the City and its citizen to important information, by utilizing water bill and notices services;

WHEREAS, this contract is anticipated to run through October 31, 2029;

WHEREAS, CSG Systems, Inc. was selected as a qualified vendor, and the M/WBE office was involved in the process; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City Manager is authorized to enter into this contract with CSG Systems, Inc. for water bill and notices services.