



# City of Greensboro

Melvin Municipal  
Office Building  
300 W. Washington Street  
Greensboro, NC 27401

## Agenda Report

File Number: 2024-424

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### Agenda Item# G.5.

**Agenda Date:** 6/18/2024. **Department:** Water Resources  
**Meeting Type:** Council Meeting **Category:** Consent Agenda

**Title:** 2024-424 Resolution Authorizing a Billing Adjustment in the Amount of \$123,868 for Guy M Turner Inc.

**Council Priority: Place an 'x' in the box.**

- |  |  |
|--|--|
| <input type="checkbox"/> Safest City                             | <input type="checkbox"/> Most Skilled Workforce                            |
| <input checked="" type="checkbox"/> Easiest Place to Do Business | <input type="checkbox"/> Most Connected City                               |
| <input type="checkbox"/> Youth Sports Capital                    | <input type="checkbox"/> Hub of Recreation and Entertainment               |
| <input type="checkbox"/> Abundance of Attainable Housing         | <input type="checkbox"/> Other/Admin <u>Briefly Explain 3 word maximum</u> |

**Council District:** Outside City

**Public Hearing:** No

**Advertising Date/By:** N/A

**Contact 1 and Phone:** Michael Borchers, Ext. 2494

**Contact 2 and Phone:** Kristine Williams, Ext. 2556

**PURPOSE:**

The Water Resources Department requests City Council approval authorizing a billing adjustment on accounts 510-1553.300 for \$65,265 and 510-1554.300 for \$58,603, totaling \$123,868 in the name of Guy M Turner Inc. In accordance with Article IV Section 2-103 (Refunds, rebates by director of finance to correct errors) of the City Code of Ordinances, City Council approval is required for billing refunds that exceed \$20,000.

**BACKGROUND:**

Guy M Turner Inc. has two "meter on well" accounts located at 4505 and 4514 South Holden Road that are used for billing wastewater discharged into the City of Greensboro's sanitary sewer system. It was discovered that the accounts have been billed for both water and sewer since 2008 when there should have been sewer only charges. This resulted in an overbilling of \$123,868 for water charges. Account 510-1553.300 was overbilled \$65,265 and account 510-1554.300 was overbilled \$58,603 for a total account adjustment of \$123,868.

**BUDGET IMPACT:**

This billing adjustment will reduce revenue for the Water Resources Operating fund in the amount of \$123,868.

*Vision Statement: "A Community with Endless Economic Opportunities and Exceptional Quality of Life."*

**ACCOUNT NUMBER:**

501-NC-NC.8000

**RECOMMENDATION / ACTION REQUESTED:**

It is recommended that City Council approve a billing adjustment of \$65,265.07 in account 510-1553.300 and \$58,603.04 in account 510-1554.300, for a total of \$123,868.11, in the name of Guy M Turner Inc.