

RESOLUTION AUTHORIZING A WATER BILLING ADJUSTMENT IN THE AMOUNT OF
\$136,896.48 WITH THE CITY OF BURLINGTON

WHEREAS, under the Rules and Regulations for the Operation of the Water and Wastewater System of the City of Greensboro the Water Resources Department is occasionally required to make adjustments to customer bills;

WHEREAS, the City of Burlington has a metered account located at 1201 NC HWY 61 used for supplying water to the City of Burlington as needed, and after the billing on 4/30/2024, it was discovered that an incorrect rate was applied for units over 3,000, which caused \$136,896.48 to be overbilled in water charges. This is a water only account with no overbilling in sewer charges. The total adjustment is \$136,896.48;

WHEREAS, in accordance with Article IV Section 2-103 (Refunds, rebates by director of finance to correct errors) of the City Code of Ordinances, City Council approval is required for billing refunds that exceed \$20,000;

WHEREAS, Water Resources recommends a billing adjustment totaling \$136,896.48 for account 530-2671.301 in accordance with policy; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the City Manager is authorized to execute on behalf of the City of Greensboro, a billing adjustment for \$136,896.48 with the City of Burlington.