



City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda Report

File Number: 2024-422

Agenda Item# G.3.

Agenda Date: 6/18/2024. **Department:** Water Resources

Meeting Type: Council Meeting **Category:** Consent Agenda

Title: 2024 - 422 Resolution Approving a Billing Adjustment in the Amount of \$136,896 with the City of Burlington

Council Priority: Place an 'x' in the box.

- | | |
|--|--|
| <input type="checkbox"/> Safest City | <input type="checkbox"/> Most Skilled Workforce |
| <input checked="" type="checkbox"/> Easiest Place to Do Business | <input type="checkbox"/> Most Connected City |
| <input type="checkbox"/> Youth Sports Capital | <input type="checkbox"/> Hub of Recreation and Entertainment |
| <input type="checkbox"/> Abundance of Attainable Housing | <input type="checkbox"/> Other/Admin <u>Briefly Explain 3 word maximum</u> |

Council District: Outside City

Public Hearing: No

Advertising Date/By: N/A

Contact 1 and Phone: Michael Borchers, Ext. 2494

Contact 2 and Phone: Kristine Williams, Ext. 2556

PURPOSE:

The Water Resources Department requests City Council approval to authorize a billing adjustment of \$136,896 for an interconnect account held in the name of City of Burlington, located at 1201 NC HWY 61, used for supplying water to the City of Burlington. In accordance with Article IV Section 2-103 (Refunds, rebates by director of finance to correct errors) of the City Code of Ordinances, City Council approval is required for billing refunds that exceed \$20,000.

BACKGROUND:

The City of Burlington has a metered account located at 1201 NC HWY 61, which is used for supplying water to the City of Burlington as needed. This account has sporadic use, usually not registering consumption at all. The City of Burlington recently flushed their lines with water supplied through this meter, which generated a bill for 27,144 units on 4/30/2024. After billing, it was discovered that an incorrect rate was charged for units above 3,000 per the published rate schedule. This rate discrepancy created an overcharge totaling \$136,896. Water Resources recommends a billing adjustment totaling \$136,896 for account 530-2671.301 in accordance with policy.

Vision Statement: "A Community with Endless Economic Opportunities and Exceptional Quality of Life."

BUDGET IMPACT:

This billing adjustment will reduce revenue for the Water Resources Operating Fund in the amount of \$136,896.48.

ACCOUNT NUMBER:

501-0000-00.8000

RECOMMENDATION / ACTION REQUESTED:

It is recommended that City Council approve a billing adjustment in the amount of \$136,896 for account 530-2671.301 in the name of City of Burlington.