CITY OF GREENSBORO

City Council Work Session | November 16, 2023

ACM Trey Davis



Public Safety Update

- Year in Review
 - **❖** GM911
 - Fire
 - Legal
 - * ocs
 - Police







- Call volume 1/1/2023-10/31/2023:
 - Incoming 911 calls: 293,556 (average 330K/year)
 - *Trending to be 25K or more in 2023
 - Calls for service: 344,574 (average 407K)
 - *Trending to be about 5K or more in 2023
- Changes in the NC State Fire Code led to a significant increase in workload for Technical Services Division (Radio Shop)
 - This now requires Public Safety radios to work when entering a building.
 - The Radio Shop, in conjunction with the Fire Marshall's must check the radio frequency signal from the building to our tower site for Bi-Directional Amplifiers (BDA)





Guilford Metro 911

- Highlights for 2023:
 - First ever recruitment events held at GM911 (April & Aug)
 - *Total attendance-28, of those 8 applied
 - Collaborated with State 911 Board for recruitment video:
 - Recruitment Video
 - ❖ Text to 911
 - *Director Jones visited the nations' Capitol in November as a special guest to re-introduce the 911 SAVES Act to members of the House of Representatives.







Fire Department

- Expansion plan to address the following:
 - State Mandated Fire Inspections: 1, 2, and 3 years periodic inspections for maintenance
 - Quicker Turn-around times on Construction Inspections & Review
 - ISO requirements and Accreditation
 - Annual Inspections
 - 100% Plan review & construction inspections
 - 100% Follow Up Inspections
 - 100% Private Fire Protection Systems
 - Education for: Residents, Exit Drills, Juvenile Fire Setters, and Large Occupancies





PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
PERSONNEL ADDED	PERSONNEL ADDED	PERSONNEL Requested	PERSONNEL Requested	PERSONNEL Requested
5	4	6	4	4
Estimated	Estimated	Estimated	Estimated	Estimated
Revenue:	Revenue:	Revenue:	Revenue:	Revenue:
\$443,500	\$887,000	\$900,000	\$1,100,000	\$1,200,000
Actual	Actual	Estimated	Revenue:	Revenue:
Revenue:	Revenue:	Revenue:	\$	\$
\$518,224	\$915,616	\$1,000,000	DRAFT	

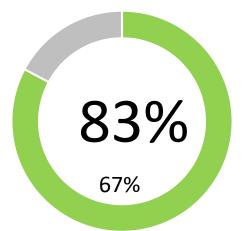
Fire Department

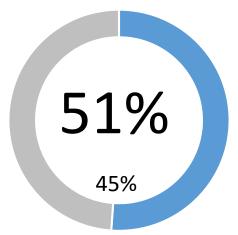
2022 – 2023 Completion Rate

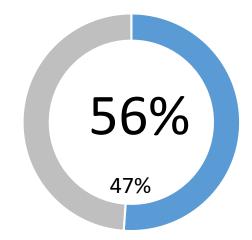
1 Year Inspections	#	
State Mandated	5,985	
Completed	4,956	

2 Year Inspections	#
State Mandated	268
Completed	137

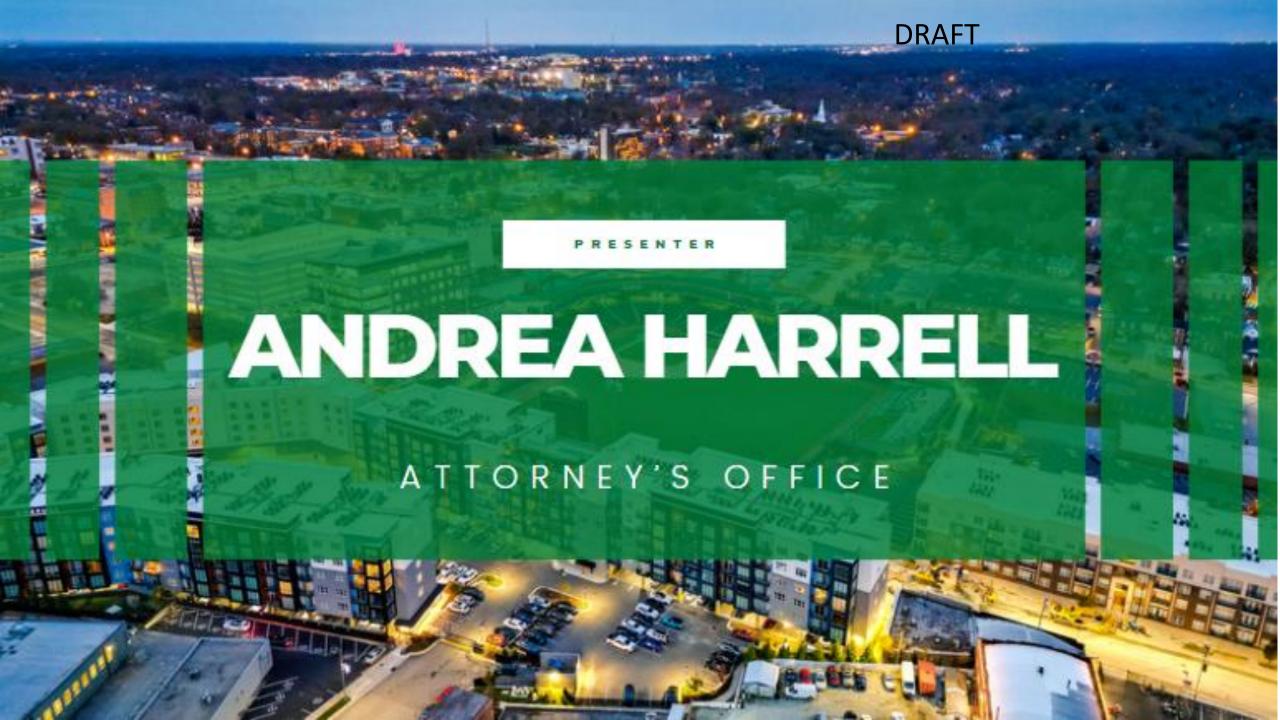
3 Year Inspections	#
State Mandated	3,175
Completed	1,788











Legal

- ❖ In 2021, the Legislature changed the way ordinances must be written in order to permit a criminal penalty.
- A review of City ordinances revealed that many of them needed to be rewritten in order for the existing criminal penalty to remain enforceable.





Legal

Sec. 16-161. Parking of oversized vehicles.
Sec. 16-165. Front yard parking.
Sec. 18-20. Ban on registered sex offenders from
City parks and recreation facilities.
Sec. 18-43. Indecent behavior in public places.
Sec. 10-45. Indecent behavior in public places.
Sec. 18-49. Unlawful noises and sounds.
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Sec. 26-4. Temporary right-of-way (TROW)
encroachments.
Sec. 26-233. Mobile food vendor permit required.

ATTORNEY'S OFFICE



The City Attorney's
Office has identified 35
City Ordinances in need
of review for possible
revised language.





Office of Community Safety

- ❖In the First Year...
 - Hired the City's first Violence Prevention Coordinator
 - Kicked off the City's GSO Peace on Purpose Campaign
 - GSO Peace on Purpose RFP to solicit community partners
 - Participated with Cities United Roadmap Academy
 - Worked with GPD's to create a Critical Response Protocol
 - Hired the City's first Law Enforcement Assistance Diversion (LEAD) Coordinator
 - ❖ Began Taking referrals in August
 - ❖12 referrals; 3 active participants; 4 Pending Intakes
 - **♦**BHRT
 - Featured presenters at the International Co-responders Conference
 - Responded to over 1700 calls and over 3500 hours of case management



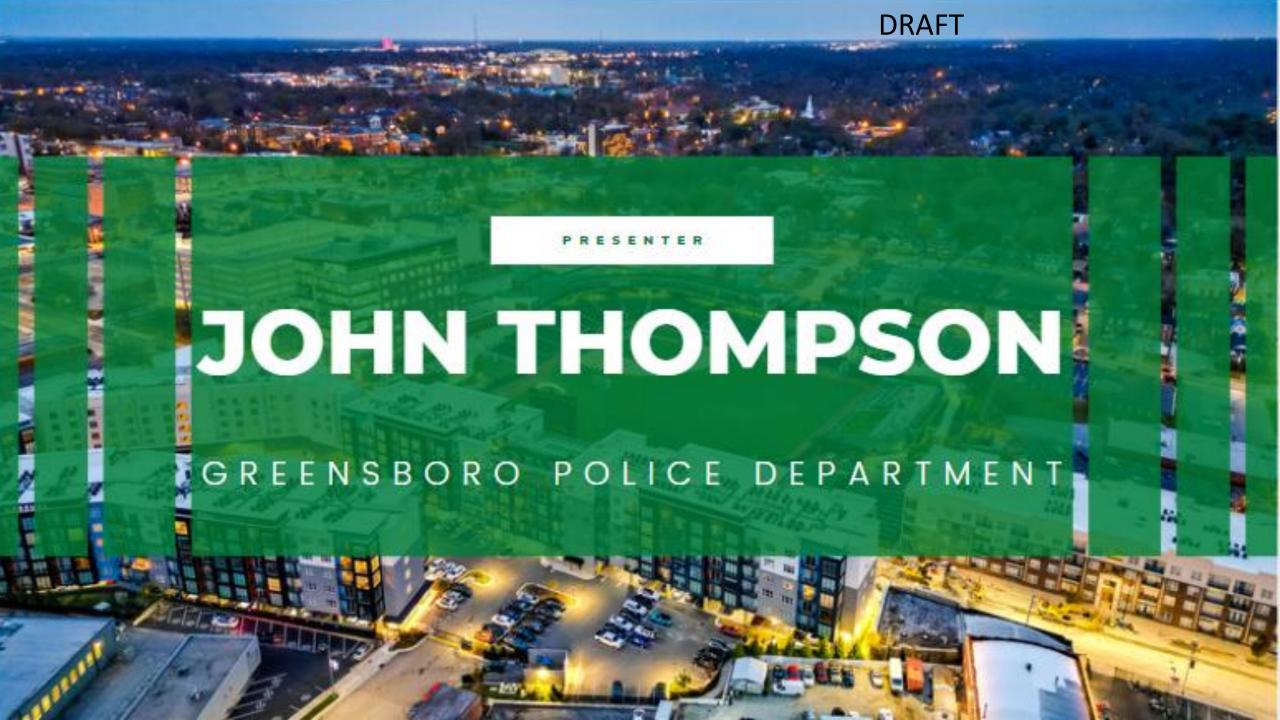
Office of Community Safety DRAFT Overdose and Unsheltered Response

Overdose Response

- Nearly 500 overdose calls with just over 400 unique victims
- 48 overdose victims connected to BHRT
- Projected service load increase:
 - 235 successful contacts
 - 68 entering treatment

Unsheltered

- 667 interactions with 313 individuals
 - ❖12% of total interactions
 - ❖17% of total caseload



Police DRAFT Recruitment & Retention

- 651 Authorized Sworn
- 127 Professional Staff Position
- Current Vacancies: 92 Sworn
- Future Academy (March 2024)

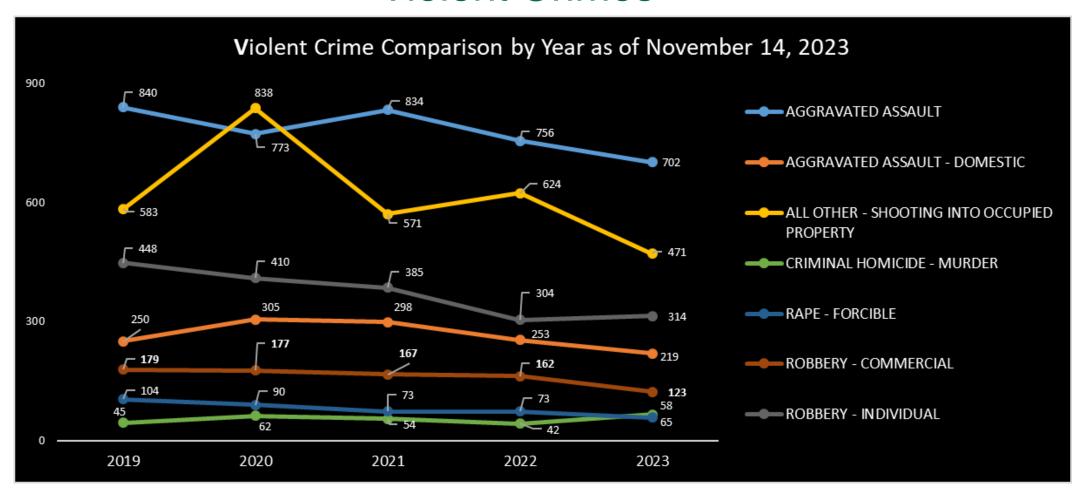


- Compensation!!! Thank You City Council & CMO
- Take Home Car Program
- Equipment Changes—Policy changes
- Efficiency Committee
- Recruitment Team



Police DRAFT

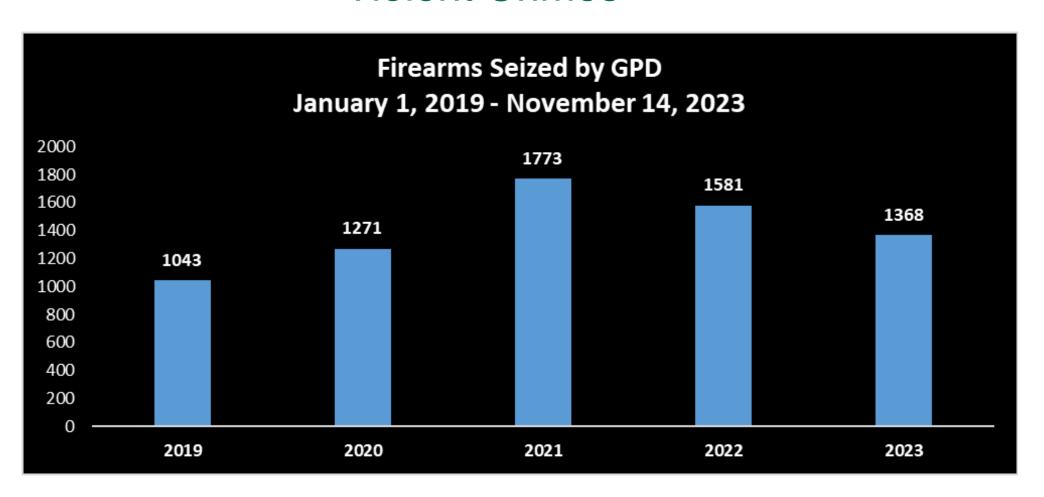
Violent Crimes





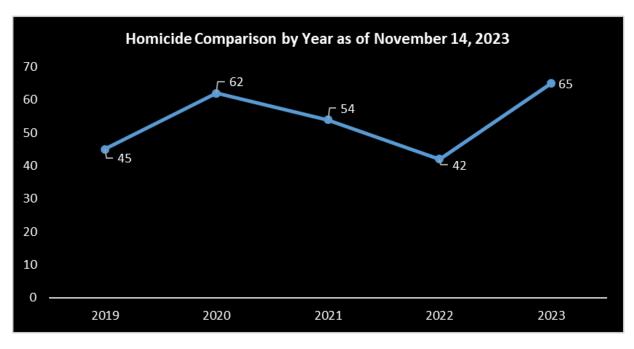
Police

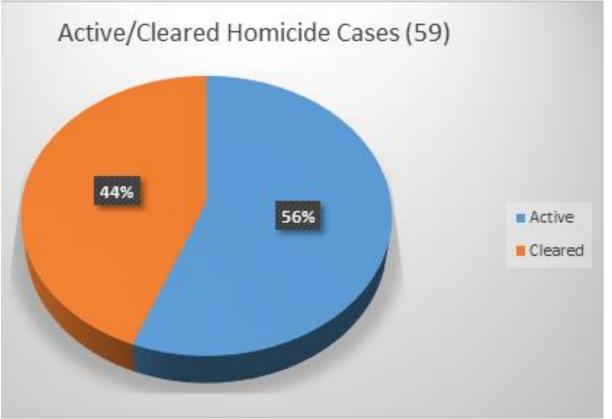
Violent Crimes





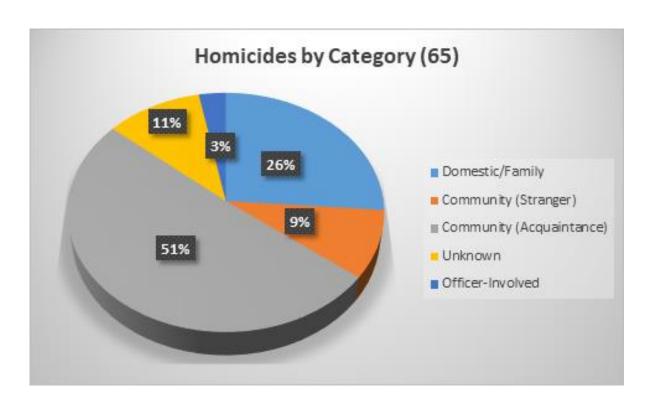
PoliceHomicides







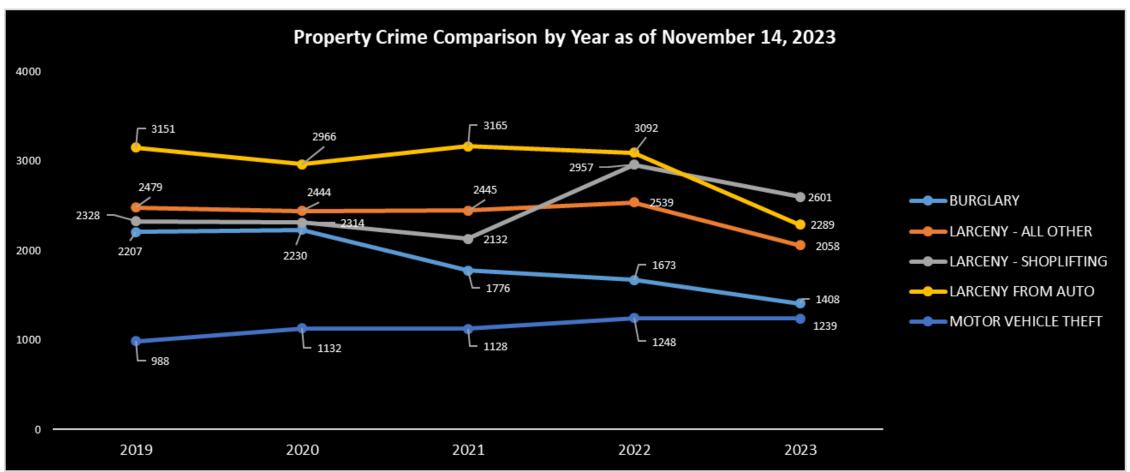
Police Homicides



Overview (65)	%	N
	25 220/	47
Domestic/Family	26.20%	17
Community (Stranger)	9%	6
Community (Acquaintance)	50.80%	33
Unknown	10.80%	7
Officer-Involved	3%	2



PoliceProperty Crimes





Police Initiatives / Programs / Changes

- Departmental Reorganization
 - Real-Time Intelligence Center
 - CGIU (Crime Gun Intelligence Unit)
 - Victim Advocate Grant (2 advocates/2years)
 - Civilianization of Positions
 - Crash Investigators / Court Liaison / Taxi Inspector
- National Public Safety Partnership (BJA)
- National Case Closed Project
 - Community and Law Enforcement Alignment to Resolve Shootings (CLEARS)
- Community Violence Intervention & Prevention Initiative (CVIPI)
- Public Safety Research Scientist





Police Engagement & Transparency

- Zen City Continual Survey (Monthly Reports)
- Social Media Manager
- Community Connectors (CVIPI)
- GCJAC-Policy Review & Sentinel Review
- Policy changes for media & public info release







