



FINANCIAL & ADMINISTRATIVE SERVICES

**DATE:** November 21, 2023

**TO:** Taiwo Jaiyeoba, City Manager

**FROM:** Melanie A. Anderson, Contracts Analyst

**DEPARTMENT:** Financial & Administrative Services  
Procurement Services Division

**SUBJECT:** Requesting approval to award contract number 11842 for Transit Network Company Supplemental Services for the Transit Department

**Background:**

The Procurement Services Division conducted a solicitation for Transit Network Company Supplemental Services for the Transit Department through the Greensboro e-procurement system (GePS) under event number 11199. Three responsive bids were received. All responsive bids were reviewed and scored by a committee of five that consisted of two Transit employees, Transportation, Guilford County DSS Transportation, and M/WBE employees. Of the three bids received, one was from a registered M/WBE firm with the State of North Carolina. UZURV Holdings, Inc was determined to be the vendor qualified to provide services for the Transit Department. UZURV Holdings, Inc is not a registered M/WBE firm with the State of North Carolina. UZURV Holdings, Inc has committed to subcontracting 10 % to the following certified MBE firms: 5 on 4 Wheels Transportation, LLC and C.W. Transport Group, LLC.

As part of this contract, eligible riders will pay a co-pay of \$8.50 for each trip. The City will reimburse UZURV Holdings, Inc the difference in costs between the eligible rider co-pay and the total cost per trip. Eligible rider fees will not increase during this contract, reimbursement fees to UZURV Holdings, Inc will increase annually as outlined in Appendix A of the contract.

**Recommendation:**

The Procurement Services Division concurs with the recommendation of the Transit Department to award this contract to UZURV Holdings, Inc. It is estimated that the transit supplemental services contract is estimated to be \$300,000.00 each year. The estimated total contract value for this three year contract is \$900,000.00.

**Outreach:**

- Solicitation notifications were sent out in GePS to seven hundred and forty-six potential bidders.
- A direct solicitation notification was sent to thirteen potential M/WBE bidders.
- UZURV Holdings, Inc is not a registered M/WBE vendor with the State of North Carolina.

**Financial information:**

- Contract Number: 11842
- Account Numbers: 564-47-4731003.5429
- Contract Effective Dates: January 1, 2024-December 31,2026
- FY24
- Annual estimated cost: \$300,000.00
- Total estimated award: \$900,000.00