



# City of Greensboro

Melvin Municipal  
Office Building  
300 W. Washington Street  
Greensboro, NC 27401

## Agenda Report

File Number: 2023-06

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### Agenda Item# F.5.

**Agenda Date:** 1/3/2023. **Department:** Legislative/City Council

**Meeting Type:** Council Meeting **Category:** Ceremonial/Presentations

**Title:** 2023-06 Resolution Supporting the Reclassification of Guilford Metro 911 Dispatchers

**Council Priority:** Place an 'x' in the box.

- ☐ Create an Environment to Promote Economic Development Opportunities and Job Creation
- ☒ Maintain Infrastructure and Provide Sustainable Growth Opportunities
- ☒ Promote Public Safety & Reduce Crime
- ☐ Exceptional Customer Service and a Diverse City Government Workforce
- ☐ Ensure Fiscal Stewardship, Transparency, & Accountability

**Council District:** All

**Public Hearing:** No

**Advertising Date/By:** N/A

**Contact 1 and Phone:** Melanie Jones, 336-373-2646

**Contact 2 and Phone:** Andrea Harrell, 336-373-7787

**PURPOSE:**

911 dispatchers are the first line of response during an emergency, and they deserve to be classified in a way that recognizes their work is on par with the work of other public servants classified as first responders. Senator Richard Burr introduced a reclassification bill in the United States Senate, and 911 dispatchers are working with elected officials to re-introduce this legislation with the next Congress. Local support will assist this effort.

**BACKGROUND:**

In September of 2021, U.S. Representatives Norma J. Torres and Brian Fitzpatrick announced that their 9-1-1 SAVES Act passed the House as part of the Fiscal Year 2022 National Defense Authorization Act. The 9-1-1 SAVES Act is bipartisan legislation to reclassify 911 dispatchers from "Office and Administrative Support" to "Protective Service Occupations" in the Office of Management and Budget's Standard Occupational Classification (SOC) catalog. 911 dispatchers are working with elected officials to re-introduce this legislation with the next Congress, and local support will assist this effort.

**BUDGET IMPACT:**

N/A

**ACCOUNT NUMBER:**

N/A

**RECOMMENDATION / ACTION REQUESTED:**

It is recommended that the Mayor and City Council adopt a Resolution supporting the reclassification of Guilford Metro 911 dispatchers.