



City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda Report

File Number: 2022-1112

Agenda Item# I. 9.

Agenda Date: 11/15/2022 **Department:** Housing and Neighborhood Development
Meeting Type: Council Meeting **Category:** General Business Agenda

Title: 2022 – 1112 Resolution Authorizing to Contract in the Amount of \$484,000 for Winter Emergency Shelter Activities with Interactive Resource Center

Council Priority: Place an 'x' in the box.

- ☐ Create an Environment to Promote Economic Development Opportunities and Job Creation
- ☐ Maintain Infrastructure and Provide Sustainable Growth Opportunities
- ☒ Promote Public Safety & Reduce Crime
- ☐ Exceptional Customer Service and a Diverse City Government Workforce
- ☐ Ensure Fiscal Stewardship, Transparency, & Accountability

Council District: All

Public Hearing: No

Advertising Date/By: N/A

Contact 1 and Phone: Michelle Kennedy, Ext 2509

Contact 2 and Phone: Cynthia Blue, Ext 7376

PURPOSE:

City Council consideration is requested for funding the Interactive Resource Center services as part of the FY22-23 Winter Emergency Shelter Activities, including the Safe Parking Initiative and The Doorway Project, and the costs associated with the Regency Inn Winter Shelter, and White Flag Operations.

BACKGROUND:

Winter Emergency is a cooperative housing effort between emergency and day shelter providers to provide non-congregate care housing options for those sleeping outdoors. Activities include: Safe Parking (year round operation), The Doorway Project (Pallet Shelters), winter hotel housing for individuals and families, and White Flag shelter openings for extremely cold nights. Winter Emergency programs will run at a minimum from mid-November to mid-March.

The Housing & Neighborhood Development Department (HNDD) issued an RFP for both the Safe Parking Initiative and The Doorway Project (pallet shelters) on October 14, 2022.

Applications were made available on HNDD's website, with submissions made to HNDD staff via email, mail or hand delivery. Guilford County Continuum of Care (CoC) partner agencies were also directly notified of the funding opportunities through the multiple methods, including the Guilford County CoC Newsletter issued to all CoC members; emails to all City-funded partners; and listing of the opportunity on HNDD's website.

Interested applicants were given ten (10) days to complete the application, and submit by 5pm, Monday, October 24, 2022. The Safe Parking Initiative and The Doorway Project received one (1) application each, both submitted by the Interactive Resource Center (IRC). No other applications were received.

Funding sources available for Winter Emergency Use include Emergency Solutions Grant – Coronavirus (ESG-CV) and Nussbaum Housing Funds. The Department of Housing & Urban Development (HUD) allows for ESG-CV funds to be directly allocated to sub-recipients in order to expedite the use of funds in the local community. In addition, IRC was awarded through a previous City Council directive, \$100,000 in City ARP funding that will be used to support Regency Inn Winter Emergency Shelter and \$30,000 for White Flag activities.

Excluding the new Doorway Project and Safe Parking Initiative, costs associated with the FY22-23 implementation and execution of Winter Emergency Shelter Activities, are comparable to FY21-22 for other existing programs. The Regency Inn is projected to serve three additional weeks this year and both food and security costs have increased. Funding allocations and project activities are listed below:

Project Activity	Lead Partner	FY 22 Funding	FY 23 Funding
White Flag	IRC	\$30,000	\$30,000
<i>*Safe Parking</i>	<i>IRC – security/case/site management</i>	<i>N/A</i>	<i>\$184,000</i>
<i>*Doorway Project</i>	<i>IRC – security/case/site management</i>	<i>N/A</i>	<i>\$200,000</i>
Hotel – Regency	GUM/IRC – rooms/food/security/case/site management	\$561,077	\$686,330
Hotel – Families	GUM – rooms	\$114,556	\$100,000
	TOTAL	\$705,633	\$1,200,330
<i>*Two new programs for FY 2023</i>			

Overall Winter Emergency Shelter costs are approximately \$1,200,330, which includes \$301,587 of previously awarded funding allocated to GUM and IRC. A breakdown of funding recommendations and program allocations for the Interactive Resource Center are outlined below.

1. Safe Parking Initiative

Partner Agency: Interactive Resource Center

Target population: Individuals/families experiencing vehicular homelessness.

Project implementation is underway, with onsite security arrangements confirmed. Program will be ready to launch after the November 15 council meeting. Conversations between the City, CoC Partners and the IRC have taken place to ensure CoC partners know who and where to refer program participants. A partnership with the Guilford County School System is in development in order for school-aged children to be referred for services and assistance via school social workers.

Case Management/Services	\$84,000
<u>Security Services</u>	<u>\$100,000</u>
Total Project Costs	\$184,000

2. The Doorway Project

Partner Agency: Interactive Resource Center

Target Population: Individuals with high acuity (significant barriers to access housing), experiencing street homelessness.

Project implementation is underway, with onsite security arrangements confirmed. Weekly meetings take place with all core partners to ensure the program is ready to launch after November 15 council meeting. Coordination with the CoC is ongoing to allow for a streamlined referral process for City of Greensboro homeless service providers.

Case Management/Services	\$85,000
Security Services	\$100,000
<u>Bus Passes</u>	<u>\$15,000</u>
Total Project Costs	\$200,000

3. Regency Inn – Winter Shelter

Partner Agencies: Greensboro Urban Ministry, Partnership Homes, *Interactive Resource Center*

Target Population: Individuals who are elderly, have mobility issues, health issues and/or disabilities.

Project implementation is underway, and onsite security and food arrangements have been confirmed. Weekly meetings take place with all core partners to ensure the program is ready to launch after November 15 council meeting. Coordination with the CoC is ongoing to allow for a streamlined referral process for City homeless service providers.

Case Management	\$100,000 (City ARP Funds Previously Awarded)
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Security Services	\$100,000
Total Project Costs	\$200,000

Greensboro Urban Ministry is providing food and room rates through separate contract.

4. “White Flag” Winter Emergency Shelter

Partner Agencies: Greensboro Urban Ministry, *Interactive Resource Center*

Target Population: Individuals/families experiencing homelessness.

Project is already established with GUM and IRC to provide a warming center in their agency lobbies, during nights when the temperature or “feels” like temperature is 25 degrees.

Operations	\$30,000 – IRC (Nussbaum Funds Previously Awarded)
Total Project Costs	\$30,000

BUDGET IMPACT:

Federal ESG-CV funds in the amount of \$384,000, and Nussbaum Housing Partnership funds in the amount of \$100,000 will be used to fund the contract with the Interactive Resource Center.

ACCOUNT NUMBER:

220-2105-02

211-2102-01

RECOMMENDATION / ACTION REQUESTED:

It is recommended that City Council authorize the City Manager to execute contract documents funding the Interactive Resource Center services as part of the FY22-23 Winter Emergency Shelter Activities, including the Safe Parking Initiative and The Doorway Project, and the costs associated with the Regency Inn Winter Shelter, and White Flag Operations