

RESOLUTION SUPPORTING THE RECLASSIFICATION  
OF GUILFORD METRO 911 DISPATCHERS

WHEREAS, in September of 2021, U.S. Representatives Norma J. Torres and Brian Fitzpatrick announced that their 9-1-1 SAVES Act passed the House as part of the Fiscal Year 2022 National Defense Authorization Act. The 9-1-1 SAVES Act is bipartisan legislation to reclassify 911 dispatchers from “Office and Administrative Support” to “Protective Service Occupations” in the Office of Management and Budget’s Standard Occupational Classification (SOC) catalog;

WHEREAS, 911 dispatchers are the first line of response during an emergency, and they deserve to be classified in a way that recognizes their work is on par with the work of other public servants classified as first responders;

WHEREAS, Senator Richard Burr introduced the reclassification bill in the United States Senate, where it remained;

WHEREAS, 911 dispatchers are working with elected officials to re-introduce this legislation with the next Congress, and local support will assist this effort;

WHEREAS, the Greensboro City Council is in support of such a legislative change; and

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

That the Greensboro City Council is in support of bipartisan legislation to reclassify 911 dispatchers from “Office and Administrative Support” to “Protective Service Occupations” in the Office of Management and Budget’s Standard Occupational Classification (SOC) catalog.