



City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda Report

File Number: 2022-728

Agenda Item# G.8.

Agenda Date: 7/19/2022. **Department:** Information Technology
Meeting Type: Council Meeting **Category:** Consent Agenda

Title: 2022 – 728 Resolution Authorizing an Agreement with ERP Accessories, LLC dba Dashboard Gear in the Amount of \$217,000 for Report Writing Services

Council Priority: Place an 'x' in the box.

- ☐ Create an Environment to Promote Economic Development Opportunities and Job Creation
- ☐ Maintain Infrastructure and Provide Sustainable Growth Opportunities
- ☐ Promote Public Safety & Reduce Crime
- ☒ Exceptional Customer Service and a Diverse City Government Workforce
- ☒ Ensure Fiscal Stewardship, Transparency, & Accountability

Council District: All

Public Hearing: No

Advertising Date/By: NA

Contact 1 and Phone: Rodney Roberts, 412-6158

Contact 2 and Phone: Ja'Tia Thompson, 373-2129

PURPOSE:

To assist in the upgrade the Information Technology Department is seeking to procure software analytic, database, report writing services for Financial and Supply Management (FSM) and Global Human Resources (GHR) applications. ERP Accessories, LLC dba Dashboard Gear has a proprietary working relationship with Infor. The Information Technology received a waiver/memo from the M/WBE office for this service.

BACKGROUND:

The City of Greensboro has used Infor CloudSuite since 2002. During this time multiple upgrades have taken place to ensure the City stays current on the accessibility of this enterprise software. The City will soon be undergoing another upgrade as it switches from Infor v10 to Infor FSM v11.

BUDGET IMPACT:

- First year estimated annual contract value: \$145,000.00
 - Second year estimated annual contract value: \$36,000.00
 - Third year estimated annual contract value: \$36,000.00
- Total three-year estimated contract value: \$217,000.00

ACCOUNT NUMBER:

686-1001-01.5413

RECOMMENDATION / ACTION REQUESTED:

It is recommended that City Council approve the contract with ERP Accessories, LLC for report writing services.