



# City of Greensboro

Melvin Municipal  
Office Building  
300 W. Washington Street  
Greensboro, NC 27401

## Agenda Report

File Number: 2022-563

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### Agenda Item# E.3.

**Agenda Date:** 6/7/2022. **Department:** Guilford Metro 911  
**Meeting Type:** Council Meeting **Category:** Ceremonial/Presentations

**Title:** 2022 – 563 Recognition of Guilford Metro 911 Award Winners

**Council Priority: Place an ‘x’ in the box.**

- Create an Environment to Promote Economic Development Opportunities and Job Creation
- Maintain Infrastructure and Provide Sustainable Growth Opportunities
- Promote Public Safety & Reduce Crime
- Exceptional Customer Service and a Diverse City Government Workforce
- Ensure Fiscal Stewardship, Transparency, & Accountability

**Council District:** All

**Public Hearing:** No

**Advertising Date/By:** N/A

**Contact 1 and Phone:** Melanie Neal, Ext 2646

**Contact 2 and Phone:** Trey Davis, Ext 2002

**PURPOSE:**

To honor Guilford Metro 911 employees that received statewide awards for their work.

**BACKGROUND:**

The North Carolina chapters of the National Emergency Number Association and the Association of Public Safety Communications Officials held their annual conference for the first time in over two years the week of May 1<sup>st</sup>, 2022. Four Guilford Metro 911 employees were nominated for statewide awards, with other 911 personnel from across the state. Those four employees were selected as the award recipients.

Angela Mitchell-NC NENA Supervisor of the Year

Jeri Phillips- NC NENA Telecommunicator of the Year

Keith Hayes- NC APCO Radio Technician of the Year

Melanie Neal- NC APCO Craig Moser Award

**BUDGET IMPACT:**

N/A.

**ACCOUNT NUMBER:**

N/A

**RECOMMENDATION / ACTION REQUESTED:**

It is recommended that City Council recognize Guilford Metro 911 employees in honor of the work they provide to the community.