



City of Greensboro

Melvin Municipal
Office Building
300 W. Washington Street
Greensboro, NC 27401

Agenda Report

File Number: 2022-563

Agenda Item# E.3.

Agenda Date: 6/7/2022. **Department:** Guilford Metro 911

Meeting Type: Council Meeting **Category:** Ceremonial/Presentations

Title: 2022 – 563 Recognition of Guilford Metro 911 Award Winners

Council Priority: Place an 'x' in the box.

- ☐ Create an Environment to Promote Economic Development Opportunities and Job Creation
- ☐ Maintain Infrastructure and Provide Sustainable Growth Opportunities
- ☐ Promote Public Safety & Reduce Crime
- ☒ Exceptional Customer Service and a Diverse City Government Workforce
- ☐ Ensure Fiscal Stewardship, Transparency, & Accountability

Council District: All

Public Hearing: No

Advertising Date/By: N/A

Contact 1 and Phone: Melanie Neal, Ext 2646

Contact 2 and Phone: Trey Davis, Ext 2002

PURPOSE:

To honor Guilford Metro 911 employees that received statewide awards for their work.

BACKGROUND:

The North Carolina chapters of the National Emergency Number Association and the Association of Public Safety Communications Officials held their annual conference for the first time in over two years the week of May 1st, 2022. Four Guilford Metro 911 employees were nominated for statewide awards, with other 911 personnel from across the state. Those four employees were selected as the award recipients.

Angela Mitchell-NC NENA Supervisor of the Year

Jeri Phillips- NC NENA Telecommunicator of the Year

Keith Hayes- NC APCO Radio Technician of the Year

Melanie Neal- NC APCO Craig Moser Award

BUDGET IMPACT:

N/A.

ACCOUNT NUMBER:

N/A

RECOMMENDATION / ACTION REQUESTED:

It is recommended that City Council recognize Guilford Metro 911 employees in honor of the work they provide to the community.