

AN ORDINANCE AMENDING CHAPTER 29-56 OF THE GREENSBORO CODE OF
ORDINANCES WITH RESPECT TO EMERGENCY WATER CONSERVATION
AND RESTRICTION PLAN

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF GREENSBORO:

Section 1. That Chapter 29-56 is hereby rewritten to read as follows:

In addition to the water cut-off provisions contained in the Rules and Regulations for the Operation of the Water and Wastewater System of the City of Greensboro, when any customer becomes delinquent in the payment of a bill for solid waste removal, stormwater fee, hazardous waste fee, or other utility service there shall be a late payment fee as hereinafter set out. There shall be mailed to such customer a written notice to the effect that if the service bill due is not paid on or before the date named in the notice a late payment penalty of twenty dollars (\$20.00) will be charged to the customer. One (1) week after the twenty dollar (\$20.00) penalty is imposed an additional penalty of twenty dollars (\$20.00) will be imposed. Provided, that, if a customer's billing account does not include any water or sewer services, the late payment penalty shall be fifteen dollars (\$15.00).

The Director of Water Resources or his/her designee is vested with the authority to waive late fees on water and sewer accounts that meet eligibility requirements for community assistance programs intended to assist with housing and utilities where late fees do not qualify for funding.

If the customer pays a service bill with a check that is returned unpaid for any reason, a fee in the maximum amount allowable by G.S. § 25-3-506 shall be added to the account for processing the returned check. Any other delinquent fee that would have accrued due to the past due date of the bill shall also be paid.

Section 2. All ordinances in conflict with the provisions of this ordinance are repealed to the extent of such conflict.

Section 3. This ordinance shall become effective upon adoption.